



Innovative Glass Solutions (PTY) Ltd

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Servicing and Maintenance –

Strict and regular servicing and maintenance are a must, without this the product will not last. We have regular servicing and maintenance options available, enquire to receive a quote.

Servicing and maintaining aluminium windows and doors involves regular cleaning, inspection, and lubrication of moving parts to ensure long-lasting performance and prevent damage. This includes cleaning the frames, tracks, and glass, lubricating hinges and locks, and protecting against corrosion and harsh elements.

Remember, Aluminium sliding doors and windows should be easy to operate with one hand. If you must use force, then here is a good chance it needs to be cleaned and serviced. With regards to bi-fold and sliding aluminium doors are heavier and more exposed to harsh elements, so they will require more detailed servicing and maintenance.

Maintenance Tips:

- **Regular Cleaning:**
 - Wipe down frames and tracks with warm, soapy water.
 - Avoid abrasive acidic cleaners and harsh solvents.
 - Clean gaskets and tracks regularly.
 - Use a vacuum to vacuum out the tracks and remove any dust, debris or cobwebs that may have accumulated in there. Alternatively, use a brush to clean off loose dust on the tracks.
- **Lubrication:**
 - Lubricate hinges, locks, and moving parts with silicone spray or a suitable lubricant. You should do this every 6 to 12 months.
 - Both the locks and hinges of your heavier doors would benefit from regular lubrication, but don't forget to clean off any excess with a damp cloth.
- **Corrosion Protection:**
 - Address any rust or corrosion promptly.
 - Clean and dry thoroughly after exposure to salt water or other harsh conditions.
- **Other Considerations:**
 - Repair or replace broken glass, damaged seals, or loose hardware.
 - Consider annual treatment for long-term colour retention.
 - Protect from scratches and dents.
 - Address stains and marks promptly.
 - Misalignment and unstable movement can be caused by hard knocks, incorrect installation, slamming or debris build up.
 - Checking that the rollers have not fallen out or been damaged

Specific Considerations for Coastal Areas:

- In coastal areas, more frequent cleaning may be needed due to salt spray and marine pollution.
- Consider using a corrosion-resistant lubricant for moving parts.
- Regularly inspect and clean drainage channels to prevent the build-up of salt deposits.

While Aluminium is naturally durable, without regular maintenance they will degenerate quicker. Be sure to clean them regularly and keep an eye on the moving parts. General wear & tear, slams and bumps can affect the movement of the products. By purchasing the products you here by confirm that you have read the terms and conditions and have considered the long-term maintenance being a regular requirement to keep within the guarantees of the products purchased and /or installed.

I, _____ (full name) hereby
accept the above T&C's.

Signed: _____ Date: _____